

# **Buying Your Ticket**

Make airline reservations ASAP and provide information about needed assistance and your mobility device.
Call the airline a week in advance of your flight to confirm needed assistance and seating accommodations.
<b>Submit your request</b> to the Transportation Security Administration (TSA) for assistance with security. If your flight is within 72 hours, call TSA Cares (855) 787-2227 to request assistance.
Check <b>PVA.org/AirTravel</b> for information and helpful resources.
Familiarize yourself with the <u>U.S. Department of Transportation's</u> <u>Airline Passengers with Disabilities Bill of Rights.</u>
The Day Before
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## **At the Airport**

<ul> <li>□ Arrive at the airport 2-3 hours ahead of your flight.</li> <li>□ At check-in, confirm that the airline has a record of any needed assistance and have your mobility device tagged so that it will be returned planeside.</li> <li>□ Request a seat assignment as close to the boarding door as possible to limit the use of the aisle chair and help avoid mishaps or injury. Airlines are only required to accommodate you in your class of service, so if you purchased a coach ticket, they don't have to give you a seat in first class, but they may be able to upgrade you.</li> <li>□ Request planeside check-in of larger medical equipment to limit the items being lost or damaged.</li> <li>■ Going Through Security</li> <li>□ If you cannot stand or walk, prepare for a full patdown in your mobility device at the TSA checkpoint.</li> <li>□ Before the pat-down, tell TSA agents about sensitive areas and any medical equipment on your person. You can also hand the officer a TSA Notification Card, which identifies your disability and/or medical condition.</li> <li>□ During heavy travel periods, allow up to 2 hours to go through the screening process.</li> <li>□ If you are concerned about this process, the TSA website contains useful information.</li> <li>□ If you are a PreCheck member, proceed to the PreCheck screening aisle for assistance. Pat-downs are not usually needed unless TSA needs to perform a secondary screening.</li> </ul>	
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## **Before Boarding the Plane**

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